



Expertise in Fixed Route Transit

Veolia Transport is the number one multi-modal transport operator in Europe and the U.S., with a distinguished history of operational excellence.

We operate all types of bus fleets and service – fixed route, express and circulators.

We excel in the areas that matter most to passengers and Transit Authorities – reliable vehicles, well-trained drivers, intelligently designed signage, routes and schedules.

OUR STRENGTHS

- **Rigorous safety and maintenance programs**, recognized as the best in the business.
- **A focus on passenger convenience**, integrating routes, schedules, ticketing, and multiple modes of transport (bus, train, shuttle).
- **Innovations in customer communications**, like text messaging, ticketing by mobile phone and well-designed signage.
- **Environmental responsibility**, building ridership, reducing emissions, using alternative fuels, conserving water and energy.
- **Long term trust and partnerships** with Transit Authorities. We understand they are trusting us with their name and we take this responsibility very seriously.





Bus Rapid Transit: A More Flexible Solution

Veolia Transport has extensive experience implementing successful BRT systems all over the world. From Las Vegas, Nevada to Bogota, Columbia and Rouen, France to York, Ontario (Toronto), we have a proven track record of accomplishment.

Our safety, maintenance, training, quality assurance and customer care programs are the best in the business.



- Veolia has developed deep expertise in BRT because it:**
- Is lower-cost per mile than rail (to build and operate).
 - Integrates easily with existing transit systems.
 - Is an efficient and environmentally friendly solution for many transit authorities.
 - Can be adapted to every type of urban environment, and flexibly extended into areas of new urban development.

BRT provides the experience of light rail for passengers, with greatly reduced investments of money and implementation time for cities.

Veolia builds custom solutions for BRT with rigorous planning tools and years of successful operating experience.





Moving 750 Million Rail Passengers Per Year

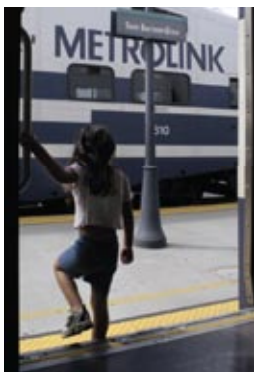
Veolia Transport operates commuter rail, light rail, subway and long distance rail in some of the most complex and demanding cities in the world.

In Europe, we have extensive rail operations in Australia, France, Germany, Ireland, Spain and Sweden.

In the U.S., Veolia Transportation operates the largest contracted commuter rail system (in Boston) as well as systems in Miami, Los Angeles, North San Diego and Austin.

NOTABLE STRENGTHS

- Expertise in asset utilization and maintenance
- Breakthrough customer service and safety training programs
- Investments in stations, equipment and parking facilities to increase customer convenience
- Technology improvements such as Wi-Fi and text messaging
- Security policies and procedures customized to the U.S., and based on extremely rigorous European standards



We bring our clients solutions built on deep experience, as well as fresh ideas and innovative approaches.





Leader in Paratransit Services

- KEY STRENGTHS**
- Proprietary sensitivity training program for all employees.
 - Scheduling, routing, dispatch and call center operations that are highly reliable and meet special needs requirements.
 - Dispatch professionals who are experts in the Trapeze software system, as well as other dispatch programs.



Veolia Transportation is committed to providing outstanding service to all its passengers, including the elderly and disabled communities who have reduced mobility.

We have extensive experience in all facets of paratransit operations.

In the U.S., Veolia Transportation operates 50 paratransit contracts including Orange County, San Diego, Los Angeles, Baltimore and San Francisco.





Innovating in On-Demand Transport

As population and traffic congestion continue to increase, more innovative solutions are needed to get people where they need to go. To meet this need, **Veolia Transportation on Demand** offers innovative solutions for mobility.



Veolia also operates taxicab service in Baltimore, Denver, and Kansas City.

In 2006, Veolia acquired SuperShuttle, the leading brand in shared ride airport transportation – moving 8 million passengers per year.

SuperShuttle also operates ExecuCar, a luxury sedan service, in leading U.S. cities.

VTOD is committed to top quality passenger care in this emerging market sector.

SUPERSHUTTLE KEY FACTS:

- Convenient door-to-door airport service.
- 1,200 distinct blue and yellow vans in 25 leading airports throughout the U.S.
- 24-hour call centers that process thousands of reservations per day.
- State of the art dispatch system that groups passengers by geographic area.





World Leader in Environmental Solutions

Veolia Environnement operates major businesses in water, energy, waste management and transportation. Veolia partners with public authorities and industrial clients in 62 countries worldwide.

We offer services that improve quality of life for people living in cities.

PROFILE

- Recognized as a leader in environmental and social responsibility.

VEOLIA ENVIRONNEMENT BY THE NUMBERS

\$36 billion in 2006 revenues

4,000 cities

150 years of operating history

62 countries

300,000 employees

DIVISIONS OF THE COMPANY

Veolia Water – number one in the world in water services

Veolia Environmental Services – number two in the world in waste services

Veolia Energy – number one in Europe in energy

Veolia Transport – number one multi-modal transport operator in Europe and the U.S. Includes bus, rail, paratransit, taxi and shuttle services.

- Customer-focused local teams backed by global expertise.
- Listed on the New York Stock Exchange and the Dow Jones Sustainability Index.





Global Leader in Passenger Transport

Veolia Transport has vast knowledge of all modes of transit, from bus and rail, to shuttle, taxi, ferry and paratransit. We operate sophisticated networks in 27 countries, in cities such as Las Vegas, Phoenix, Melbourne, Rouen, Dublin, Stockholm and Barcelona.

VEOLIA TRANSPORT PROFILE

● Number one multi-modal operator in Europe and the U.S.

VEOLIA TRANSPORT BY THE NUMBERS

5,000 contracts with transit authorities | **\$6.8 billion** in 2006 revenues

2.7 billion passengers per year | **27** countries | **82,000** employees

UNIQUE EXPERTISE

Passenger convenience, integrating routes, schedules and ticketing for multiple modes of transit.

Information technology, providing mobile phone ticketing, text messaging, Smartcards and more.

Increasing ridership through efficient planning and savvy promotion.

Transport on demand, operating circulators, university, airport and corporate shuttles.

Sustainable practices, including emissions reduction, alternative fuels, energy and water conservation.

● World leader in rail, with 750 million passengers per year

● World leader in BRT (bus rapid transit)





We Believe: Improved Transit, Improved Quality of Life

We believe:

- that transit can make a major contribution to combating climate change
- that every city resident should have access to multiple high-quality transit options
- that making transit a key priority enhances a city's long-term economic prospects.
- in sustainable approaches in every aspect of our business.

Cities and transit authorities face population increases and traffic congestion that require superb planning and increased focus on public transit.

We partner with cities in their efforts to make public transportation more convenient and appealing, which also combats climate change.

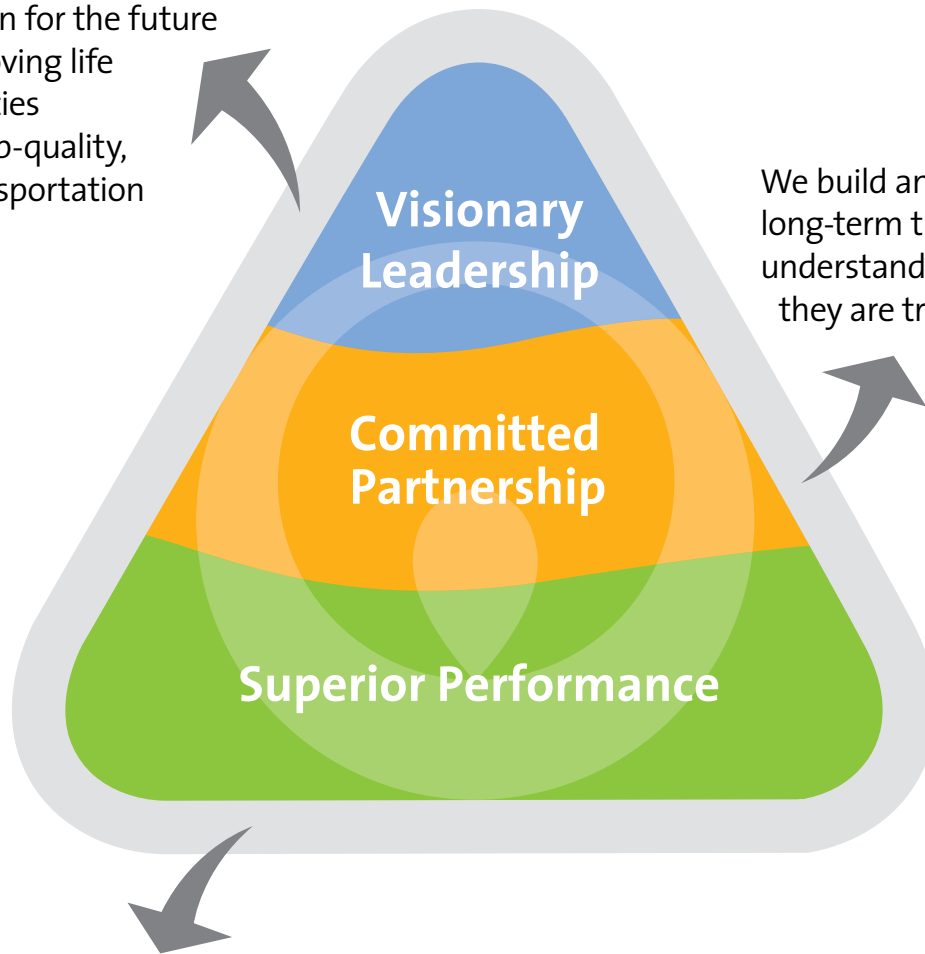
As part of a company that is a global leader in environmental solutions for 150 years, improving transit, quality of life and the environment are our deepest commitments.





A Strategy Based on Excellence

We have a vision for the future based on improving life for people in cities by providing top-quality, integrated transportation solutions.



We build and retain the long-term trust of clients by understanding the future they are trying to build, and partnering with them to achieve their goals.

We are committed to delivering superior performance to our passengers and clients. We strive to manage our operations with excellence, solve challenging problems and increase passenger satisfaction and loyalty.